

11 May 2020

At the conclusion of the Corporate, Finance, Properties and
Tenders Committee



Cultural and Community Committee

Agenda

1. **Disclosures of Interest**

Healthy Communities Sub-Committee

2. **Community Services Grant - Funding to Address Homelessness in the Inner City**
3. **Change to Meals on Wheels Service Area**

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3. Note that there is a three minute time limit for each speaker (with a warning bell at two minutes) and prepare your presentation to cover your major points within that time.
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5. If there is a large number of people interested in the same item as you, try to nominate three representatives to speak on your behalf and to indicate how many people they are representing.

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Item 1.

Disclosures of Interest

Pursuant to the provisions of the City of Sydney Code of Meeting Practice and the City of Sydney Code of Conduct, Councillors are required to disclose pecuniary interests in any matter on the agenda for this meeting.

Councillors are also required to disclose any non-pecuniary interests in any matter on the agenda for this meeting.

This will include receipt of reportable political donations over the previous four years.

In both cases, the nature of the interest must be disclosed.

Item 2.

Community Services Grant - Funding to Address Homelessness in the Inner City

File No: S116523

Summary

The City of Sydney's 24th bi-annual street count on 18 February 2020 counted 343 people sleeping rough across the local area, and 505 people occupying crisis and temporary accommodation beds. The number of people sleeping rough in the city has been slowly decreasing since 2017 as a result of an increase in outreach services funded through the 2017-2020 Community Services Grant from the City to Specialist Homelessness Services via the NSW Department of Communities and Justice (the Department).

While primary responsibility for homelessness rests with state government, the City has responded to homelessness for over 35 years; linking people sleeping rough with services, managing the impacts of rough sleeping in the public domain, and providing sector leadership and coordination. The City works in partnership with NSW Government agencies and Specialist Homelessness Services to provide collaborative outreach to people sleeping rough. In the last financial year, more than 180 people were supported to exit homelessness.

Over the past three years, the City has contributed a total of \$3.5 million in funding to the Department to contribute to the delivery of Specialist Homelessness Services in the inner city, including:

- \$700,000 per annum to fund assertive outreach and post crisis support services delivered by Neami Way2Home;
- \$300,000 per annum to provide service coordination and brokerage for young people delivered by Launchpad Youth Community, and;
- \$200,000 per annum to fund culturally Specific Outreach Services provided by Innari Housing and the Aboriginal Corporation for Homelessness and Rehabilitation Community Service.

The current funding agreement with the Department ends on 30 June 2020. The services delivered by Neami Way2Home, Launchpad, and Innari Housing have delivered positive outcomes. The Aboriginal Corporation for Homelessness and Rehabilitation Community Service is working with the City and the Department to improve performance and outcomes. Not all funds allocated to this service have been expended.

The Department has requested that the City continue funding these services for a further 12 months. The extension of current arrangements will give the City and the Department time to reassess the needs of the community and establish the best method of funding going forward, particularly in light of potential service and sector changes as a result of COVID-19. The request was assessed under the Community Services Grant Program.

The City will play an active role in setting service specifications, developing performance measures and actively monitoring the services provided with these funds in partnership with the NSW Government.

Recommendation

It is resolved that:

- (A) Council approve a cash grant to NSW Department of Communities and Justice of \$1.2 million (excluding GST) for the delivery of specialist homelessness services in the inner city during the 2020/21 financial year; and
- (B) authority be delegated to the Chief Executive Officer to negotiate, execute and administer an agreement with NSW Department of Communities and Justice in respect of the cash grant outlined in(A) above and roll over any funds yet to be expended and allocate to specialist homelessness services delivering positive outcomes.

Attachments

Nil

Background

1. The City of Sydney's 24th bi-annual street count on 18 February 2020 counted 343 people sleeping rough across the local government area and 505 people occupying crisis and temporary accommodation beds. The number of people sleeping rough in the city has been slowly decreasing since 2017 as a result of an increase in outreach services funded through the 2017-2020 Community Services Grant from the City to the NSW Department of Communities and Justice.
2. The factors that contribute to homelessness are complex and no single organisation can address homelessness alone. The City of Sydney has had a strong commitment to responding to homelessness for over 35 years and works in partnership with NSW Government agencies and specialist homelessness services to respond to homelessness in the inner city. This includes providing collaborative outreach support to people sleeping rough. During the last financial year, this collaboration supported more than 180 people to exit homelessness.
3. The City's Draft Homelessness Action Plan outlines the City's ongoing role in responding to homelessness and rough sleeping in the city. Public exhibition of the action plan closed in February and submissions are currently being reviewed.
4. Between 2017 and 2020, the City has provided \$3.5 million to the NSW Department of Communities and Justice for the delivery of specialist homelessness services in the inner city. In May 2017, Council resolved to provide:
 - (a) \$700,000 per annum to fund assertive outreach and post crisis support services delivered by Neami Way2Home;
 - (b) \$300,000 per annum for a youth-specific services, comprising brokerage funds administered by Launchpad Youth Community in partnership with 19 other services; and
 - (c) \$200,000 per annum to provide culturally specific assertive outreach in the inner city delivered by the Aboriginal Corporation for Homelessness and Rehabilitation Community Services and Innari Housing.
5. In the 2017/18 financial year, \$1.1 million funding was provided to the Department of Communities and Justice to fund Neami Way2Home, Launchpad Youth Community, Innari Housing and the Aboriginal Corporation for Homelessness and Rehabilitation Community Services, and \$1.2 million per annum during 2018 to 2020.
6. The current funding agreement with NSW Department of Communities and Justice ends on 30 June 2020.
7. The NSW Department of Communities and Justice has announced that State Government funding arrangements established in 2017 with a range of specialist homelessness services and outreach services will be continued for a further year to allow sufficient time for the recommissioning process, and an assessment of service delivery.
8. A further one year of funding will ensure services funded through the City are in line with services supported directly by the Department of Communities and Justice. A further one year of funding will also ensure any changes required as a result of the COVID-19 pandemic, and any opportunities to reassess Key Performance Indicators, are incorporated into new funding arrangements from 2021-22 onwards.

9. The City has received a written request from NSW Department of Communities and Justice seeking a continued financial contribution for the 2020-21 financial year towards these services.
10. The request was assessed under the Community Services Grant program. The application was assessed by the Manager Social Programs and Services, Manager Grants, and Manager, Social Policy and Programs.
11. The service delivery outcomes achieved through the current grant and the details of the NSW Department of Communities and Justice request for further funding are detailed below.

Assertive outreach

12. The first service for which NSW Department of Communities and Justice is seeking the City's support is the assertive outreach service provided by Neami Way2Home.
13. The current funding agreement sees the City contribute \$600,000 per annum to Neami Way2Home through the Department. Funding focuses on:
 - (a) engaging clients with complex needs who are sleeping rough, where outreach workers directly engage with clients on the streets offering assistance and case management;
 - (b) working in partnership with health services, general practitioners and other services to address the needs of the chronically homeless; and
 - (c) ensuring a Housing First approach, which focuses on helping clients access and sustain long-term supported housing solutions.
14. Over the three-year funding period, Neami Way2Home has met its funding requirements and delivered positive outcomes. Across 2017-19 the service supported 170 adults sleeping rough to access stable housing with ongoing support.
15. Neami Way2Home also receives \$100,000 per annum to enhance post-crisis support for people housed. Neami Way2Home has used this funding to investigate referral pathways for smooth transitions to housing and for additional frontline post-crisis support where required.
16. One of the key features of the service offered by Neami Way2Home is the provision of both outreach services and post-crisis support. Support for assertive outreach is directly aligned with the City's priorities in responding to homelessness and assisting people who are sleeping rough to exit homelessness. Continuing to provide funding to Neami Way2Home will enable the service to maintain the level of assertive outreach delivered over the past three years in the inner city.
17. It is proposed that for the period 2020-21, the City provide \$700,000 per annum to Neami Way2Home, comprised of \$600,000 to enable the organisation to maintain assertive outreach services and \$100,000 to enhance post-crisis support services.

Preventing young people from becoming homeless

18. The second service for which the NSW Department of Community and Justice has requested further funding is a service to prevent youth homelessness, as part of the Inner City Homelessness Prevention and Support Service for Young People through Launchpad Youth Community.
19. Young people who first experience homelessness before the age of 18 are more likely to experience persistent homelessness in adulthood. Pathways into homelessness for young people may include family breakdown and being in foster care. Being able to prevent young people from becoming homeless in the first place, or stopping them from becoming entrenched in homelessness, helps give them the best chance in life.
20. Brokerage is funding for services to prevent young people from becoming homeless including bond, housing establishment such as furniture, emergency transport, accommodation, medical support, mental health support, reconnection with family members and education.
21. Currently, the City provides \$300,000 per annum for case coordination and brokerage to provide flexible support to prevent young people with complex needs from becoming homeless or entrenched in homelessness. Launchpad Youth Community administers these funds.
22. The service has met its funding requirements and exceeded expectations in the delivery of outcomes for young people. In 2018-19, the service prevented 204 young people from becoming homeless, and supported 138 young people who were homeless to access safe and stable housing.
23. It is proposed that the City provide funding of \$300,000 to Launchpad to maintain and enhance service coordination and brokerage for young people.

Aboriginal outreach services

24. The third service for which NSW Department of Communities and Justice is requesting funding is Aboriginal outreach services.
25. Approximately fifteen per cent of people sleeping rough in inner Sydney surveyed during the 2019 Connections Week Survey identify as being Aboriginal or Torres Strait Islander. This is despite Aboriginal and Torres Strait Islander people making up only one per cent of the City of Sydney residential population.
26. Both the Aboriginal Corporation for Homelessness and Rehabilitation Community Service and Innari Housing have provided outreach services to Aboriginal and Torres Strait Islander people since 2017.
27. Both Innari Housing and Aboriginal Corporation for Homelessness and Rehabilitation Community Service have met their funding requirements. In 2018-19, together the services provided 345 engagements with people sleeping rough who identify as Aboriginal. They also assisted 30 people into permanent accommodation.
28. It is proposed that the City provide funding of \$200,000, comprising \$100,000 to the Aboriginal Corporation for Homelessness and Rehabilitation Community Service and \$100,000 to Innari Housing for the delivery of Aboriginal-specific outreach services.

Grant management and acquittal

29. The Department of Communities and Justice manages all grants directly with recipients on an ongoing basis and sets Key Performance Criteria with recipients.
30. City staff meet with the Department of Communities and Justice monthly to discuss the progress recipients are making against Key Performance Criteria. City staff also meet jointly with the Department of Communities and Justice and each grant recipient on a quarterly basis.
31. Performance of services is closely monitored by both the Department of Communities and Justice and the City, and supports are provided where necessary or requested. Any performance issues are raised and discussed in meetings with the Department and the City or with grant recipients as required.
32. Reports outlining acquittal of funds, and progress against Key Performance Indicators are provided to the City by the Department of Communities and Justice at the end of each reporting period. As the reporting period for the current grant has not yet ended, acquittals have not been completed, however, all services are on track to meet their Key Performance Indicators and have met these for all previous reporting periods.
33. Way2Home and Launchpad's Key Performance Indicators require them to report on the number of people housed, and Launchpad also reports on the number of people assisted out of homelessness. Innari Housing and the Aboriginal Corporation for Homelessness and Rehabilitation Community Service report on the number of engagements.
34. There will be an opportunity to revisit Key Performance Indicators for grant recipients following the Department of Communities and Justice's overarching assessment of service delivery, and any changes as a result of COVID-19. It is not anticipated that any changes to Key Performance Indicators will be necessary or warranted for the coming 12 month period.

Key Implications**Strategic Alignment - Sustainable Sydney 2030 Vision**

35. Sustainable Sydney 2030 is a vision for the sustainable development of the City to 2030 and beyond. It includes 10 strategic directions to guide the future of the City, as well as 10 targets against which to measure progress. This grant is aligned with the following strategic directions and objectives:
 - (a) Direction 8 - Housing for a Diverse Population Direction 8 - the grant funding provided to NSW Department of Communities and Justice will support better outcomes for people who are homeless or at risk of homelessness, including access to long term housing and support.

Social / Cultural / Community

36. The proposed mix of funding for specialist homelessness services has been informed by evidence of trends in homelessness, including over-representation of Aboriginal and Torres Strait Islander people amongst the rough sleeping population. Recommendations have also been informed by 'on the ground' observations of the collaborative services to people sleeping rough in the inner city, and where investment by the City could deliver the greatest impact in reducing and/or breaking the cycle of homelessness.

Economic

37. The reduction of street homelessness carries positive economic impacts across the inner city through the reduction of resources directed toward areas such as security; waste and cleansing; policing; and repeated provision of expensive health, corrective services and other welfare services.

Budget Implications

38. Provision for the allocation of funding for homelessness, including funding the NSW Department of Communities and Justice as outlined above, has been made in the draft 2020/21 operating budget.
39. Any funds yet to be expended from the previous contract will be rolled over into the new contract and allocated to specialist homelessness services delivering positive outcomes. These funds have been fully budgeted for in the draft 2020/21 operating budget.
40. A new funding agreement between the City and NSW Department of Communities and Justice will need to be developed. City staff will be involved in joint contract management for the overarching agreement with the NSW Department of Communities and Justice, as well as for each of the organisations funded via the agreement.

Relevant Legislation

41. Section 356 of the Local Government Act 1993 (NSW).

Critical Dates / Time Frames

42. The current grant provided to the NSW Department of Communities and Justice expires on 30 June 2020. To allow City staff adequate time to execute and administer a revised agreement with the Department of Communities and Justice, a decision by Council is required no later than the May meeting cycle.

EMMA RIGNEY

Director City Life

Katie Phillips, Homelessness Project Coordinator

Item 3.

Change to Meals on Wheels Service Area

File No: S100814.001

Summary

This report seeks Council's endorsement to expand the City of Sydney's Meals on Wheels service area to include the suburbs of Balmain, Birchgrove, Annandale, Leichhardt, Lilyfield, Camperdown, Rozelle and Tempe, from 1 July 2020, following a request from the Commonwealth Department of Social Services (the Commonwealth) for the City to take on the servicing of these areas.

The City receives funding from the Commonwealth via the Community Home Support Program to support clients over 65 years of age. Funded services include Meals on Wheels, centre based social programming to support older people, and some sector development activities to support local aging service providers.

For several years the Commonwealth has been working towards transitioning the aged care system to a new consumer directed care model. Individuals assessed as eligible will receive a funding package that they can use to purchase services from a provider of their choice. Service providers are expected to generate income on a fee-for-service basis. This will replace block funding to organisations to deliver services, including Meals on Wheels.

It was expected that this transition would occur in 2020, with block funding from the Commonwealth for the Commonwealth Home Support Programme (CHSP) to cease on 30 June 2020. Funding arrangements have now been extended by the Commonwealth to 30 June 2022, to allow time to consider the recommendations of the report of the Royal Commission into Aged Care Quality and Safety to be released later in 2020.

The Commonwealth has advised that Inner West Council will make changes to their Meals on Wheels service from 30 June 2020. They have requested the City consider expanding its Meal on Wheels service area to include the suburbs of Balmain, Birchgrove, Annandale, Leichhardt, Lilyfield, Camperdown, Rozelle and Tempe from 1 July 2020. These areas are shown in Attachment A. There are currently 36 clients receiving meal services in these areas with an estimated demand of 9,000 meals per annum.

The City has assessed the implications and determined that the expansion of the City's Meals on Wheels service into these areas and additional demand can be largely accommodated within existing resources. Additional grants income, and income derived from meal fees will offset small increases in operational and staffing expenditure, as compared to the current operating position.

The Covid-19 pandemic has demonstrated the critical importance of services such as Meals on Wheels to vulnerable people in our community and neighbouring areas. The City Meals on Wheels Service enables the City to adapt and respond to emerging community food security needs, and it will continue to do so in line with other initiatives being developed and implemented by City staff.

Recommendation

It is resolved that:

- (A) the City of Sydney's Meals on Wheels service area is expanded to include the suburbs of Balmain, Birchgrove, Annandale, Leichhardt, Lilyfield, Camperdown, Rozelle and Tempe, currently serviced by Inner West Council from 1 July 2020; and
- (B) authority be delegated to the Chief Executive Officer to negotiate, execute and administer a revised agreement with the Commonwealth Department of Social Services in respect of the recommendation outlined in clause (A) above.

Attachments

- Attachment A.** Proposed Additional Meals on Wheels Service Areas - from 1 July 2020
- Attachment B.** Changes to Meals on Wheels Service Area and Impact on Operating Result (Confidential)

Impact of reforms in ageing and disability sector to Meals on Wheels

1. In both the aged care and disability systems, funding and service reforms have occurred or are in progress. In both systems, it is currently proposed that instead of service providers receiving funding to deliver services, a new consumer directed care model will be introduced. Individuals assessed as eligible will receive a funding package, which they can use to purchase services from a provider of their choice. Service providers are expected to generate income on a fee-for-service basis.
2. Block funding for disability services ceased on 30 June 2018, and eligible people have been transitioned to the National Disability Insurance Scheme (NDIS), a new consumer directed care model, where individuals assessed as eligible receive a funding package they can use to purchase services from a provider of their choice.
3. Nationwide reforms to the aged care sector are ongoing, with the introduction of the My Aged Care system, a single point of entry and assessment introduced in recent years. In 2018, it was expected that similar reforms to those in the disability sector would occur for aged care services in approximately 2020.
4. In light of the changes occurring and anticipated, in 2018, City staff explored options for the City's funded aging and disability services, including Meals on Wheels, centre-based meals and social support activities offered in our community centres. As a result of that analysis, Council endorsed that the City:
 - (a) cease provision of meals in centres and transition vulnerable customers to Meals on Wheels as of 1 July 2018;
 - (b) register the City's Meals on Wheels service as a National Disability Insurance Scheme provider; and
 - (c) continue to provide free or low costs social programs (centre based social support) in community centres regardless of changes to funding.
5. The provision of centre-based meals ceased on 1 July 2018. Eligible customers requiring regular meals were registered as Meals on Wheels clients, and all other service users now have access to a range of new innovative food-based programs in the City's community centres. Commonwealth Home Support Program funding attributed to centre based meals was transferred to the City's Meals on Wheels service.
6. The Commonwealth has now halted the reform agenda for aged care, awaiting the final report of the Royal Commission into Aged Care Quality and Safety, which was announced in 2018. The final report is expected in late 2020.
7. Block funding for the Commonwealth Home Support Program was expected to cease on 30 June 2020, however funding arrangements have been extended by the Commonwealth to 30 June 2022.
8. The City continues to receive funding from the Commonwealth via the Community Home Support Program to support clients over 65 years of age. Funded services include Meals on Wheels, centre based social programming to support older people, and some sector development activities to support local ageing service providers.

9. Much of the funding from the Community Home Support Program is for the delivery of the City's Meals on Wheels Service. In the 2019/20 financial year, the City is forecast to receive a total of approximately \$455,000 in funding for Meals on Wheels through this program.
10. Funding received is used to partially fund the operational costs of the City's Meals on Wheels program. In line with the current grant agreement Meals on Wheels are only provided within the City Local Government Area.

Table 1: Meals on Wheels income and expenditure 2019/20

Commonwealth funding	Fees Income	City Contribution	Total forecast expenditure 19/20
\$455,038	\$266,198	\$514,205	\$1,235,441
36.8%	21.5%	41.6%	100%

11. Since the City became a registered National Disability Insurance Scheme service provider, there has been very little demand from customers aged under 65, resulting in a decline in overall demand for Meals on Wheels. Demand from people over 65 remained relatively stable, at approximately 30,000 meals per year over the past three years.

Table 2: Meals on Wheels - demand and active clients 2016-2019

Client Cohort	2016/17		2018/19	
	Active Clients	Meals Sold	Active Clients	Meals Sold
Over 65	125	30,972	120	29,759
Under 65	77	18,173	20	7,896
Total	203	49,145	140	37,655

12. The total number of meals sold to clients under 65 declined by 57 per cent over the two years. A similar decline occurred in active clients aged under 65, from 77 clients to only 20.
13. This has resulted in overall decline of approximately 20,000 meals over two years, and overall decline of 40 per cent of meals sold.

Commonwealth Request to Extend the City's Meals on Wheels Service Area

14. The Commonwealth has recently contacted the City advising that Inner West Council will make changes to their Meals on Wheels services as of 30 June 2020.

15. As a result, the Commonwealth has requested the City consider expanding our Meal on Wheels service area to cover parts of the Inner West service area. This includes the suburbs of Balmain, Birchgrove, Annandale, Leichhardt, Lilyfield, Camperdown, Rozelle and Tempe. The City would be required to service these areas from 1 July 2020. These areas are shown in Attachment A.
16. There are currently 36 clients receiving meal services in the areas the City has been asked to take on, with an estimate of 9,000 meals per annum (mixed chilled, frozen and hot) provided to these clients.

Table 3: Meals on Wheels - Forecasted demand and active clients 2020/21

Client Cohort	2020/21	
	Active Clients	Meals Sold
Over 65	156	38,759
Under 65	20	7,896
Total	176	46,665

17. Should the City take on the additional service areas, sales of 9,000 meals to current clients located in the Inner West Local Government Area would provide an estimated additional \$58,000 per annum for the City in income derived from meal fees, based on the price of the most popular meal at \$6.20 per meal.
18. The 36 new clients will increase the City's annual demand to approximately 46,000 meals per annum, only slightly below demand exercised during 2016/17 prior to the introduction of the National Disability Insurance Scheme in our area (see table 2). In effect, the new clients will make up a large part of demand reduction over the past two years.
19. The Commonwealth has advised that the City would receive additional grant funding to assist with costs involved in taking on the areas proposed.

Proposed transition arrangements

20. If the recommendation that the City takes on servicing parts of the Meals on Wheels area currently serviced by Inner West Council from 1 July 2020 is endorsed by Council, City staff will work with the Commonwealth to execute and administer a revised funding agreement.
21. Following the execution of an agreement, the City would then work with Inner West Council to transition the 36 customers from the Inner West Council service to the City of Sydney service.
22. It is proposed clients transitioned from Inner West to the City are charged the same meal fee as existing City of Sydney Meals on Wheels clients. The most popular meal is \$6.20 per meal, which is slightly less than the current fee of \$8.40 charged by Inner West Council.

Strategic Alignment - Sustainable Sydney 2030 Vision

23. Sustainable Sydney 2030 is a vision for the sustainable development of the City to 2030 and beyond. It includes 10 strategic directions to guide the future of the City, as well as 10 targets against which to measure progress. This program is aligned with Direction 6 - Vibrant Local Communities and Economies.
- (a) A resilient and inclusive City is one where mainstream City services are inclusive of the whole community, and where specialist services are available to support those older people and people with disability who need additional support to live independently within home and communities, and maintain their social, emotional and physical wellbeing.
- (b) The City is seeking to ensure continuity of service for vulnerable service users.

Organisational Impact

24. There are no increases in fixed costs, for example vehicle and depot costs, as a result of the small increase in clients, and only minor increases to marginal costs for staffing and food supplies.. Two existing contracted part time administrative positions would be expanded from four days per week to full time hours for a two-year period, requiring an increase to the Meals on Wheels Salary budget of \$27,288 per annum.
25. Where possible, existing City staff impacted by the Covid-19 pandemic will be redeployed for at least six months, to take on some of these additional hours.

Social / Cultural / Community

26. Despite declining demand for Meals on Wheels over the past decade, because of the Covid-19 pandemic it has never been more critical to ensure the City can continue to provide services to vulnerable people in our community and neighbouring areas. Maintaining the City Meals on Wheels service infrastructure will also enable the City to adapt and respond to emerging community food security needs in line with other initiatives being developed and implemented by City staff.

Economic

27. The continued operation of the Meals on Wheels service contributes the economic security of the City's suppliers of meals.

Budget Implications

28. The additional grant funding will cover the anticipated incremental cost of the service and will not adversely impact the City's 2020/21 operating result. Confidential Attachment B shows in more detail the expected impact on the operating result for Meals on Wheels.

Relevant Legislation

29. Local Government Act 1993, Chapter 6, Part 1 Section 24 outlines councils role in the provision of goods, services and facilities and carrying out of activities, such that they "are appropriate to the current and future needs within its local community and of the wider public, subject to this Act, the regulations and any other law".

30. Local Government Act 1993 - Section 10A provides that a Council may close to the public so much of its meeting as comprises information that would, if disclosed, confer a commercial advantage on a person with whom the Council is conducting (or proposes to conduct) business.
31. Attachment B contains confidential details of Council's negotiations which, if disclosed, would:
 - (a) confer a commercial advantage on a person with whom Council is conducting (or proposes to conduct) business; and
 - (b) prejudice the commercial position of the person who supplied it.
32. Discussion of the matter in an open meeting would, on balance, be contrary to the public interest because it would compromise Council's ability to negotiate fairly and commercially to achieve the best outcome for its ratepayers.

Critical Dates / Time Frames

33. The Commonwealth has requested that the City commence servicing the proposed areas shown in Attachment A currently serviced by Inner West Council from 1 July 2020. To allow City staff adequate time to execute and administer a revised agreement with the Commonwealth, a decision by Council is required no later than the May meeting cycle.

Options

34. City staff considered the proposal of extending our service area against our current service parameters. This proposal was found to have both significant social benefits in ensuring service continuity for older people in neighbouring communities, especially at a time of increased anxiety around Covid-19, as well as improving the efficiency of service delivery for the City by more effectively utilising existing resources and increasing income for the service.
35. Should Council decide not to endorse the recommendations, there is a risk approximately 36 older people in neighbouring communities will not have access to important food and social checks provided by Meals on Wheels.

EMMA RIGNEY

Director City Life

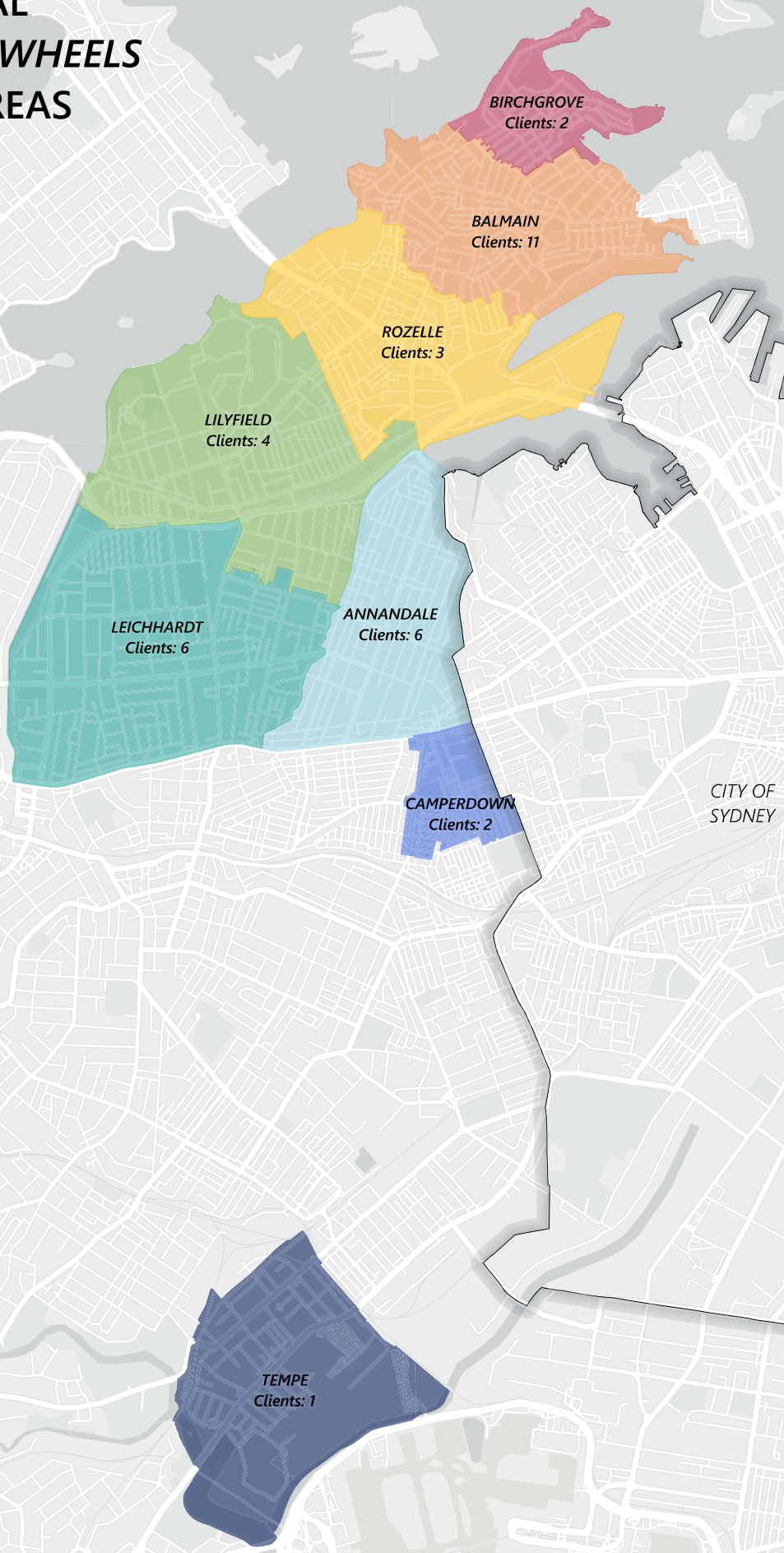
Anna Rigg, Manager Social Policy

Luke Barnett, Direct Services Coordinator

Attachment A

**Proposed Additional Meals on Wheels
Service Areas – from 1 July 2020**

ADDITIONAL MEALS ON WHEELS SERVICE AREAS



CITY OF SYDNEY



Document is Restricted